



Inspection Report

Sobrad L L C
11474 Hammer Road
Neosho, MO 64850

Customer ID: **329825**
Certificate: **43-B-3750**
Site: 001
SOBRAD L L C

Type: ROUTINE INSPECTION
Date: **27-FEB-2018**

2.40(b)(2) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

At time of inspection a female Scottish Terrier (941000021859949) was observed to be lethargic and withdrawn within it's enclosure. The licensee was requested to remove the puppy for closer observation. The puppy did not respond in a positive way (tail wagging, licking, excitement) to interaction. She acted in a manner that she was not feeling well.

Upon examination by Dr. Tygart VMO, the skin was tented at the shoulders to asses hydration. The skin remained tented and retracted very slowly. Dr. Tygart VMO then assessed the gums and noted that they were tacky to the touch and slightly pale. The puppy had access to two water receptacle's, a bowl and a Lixit style bottle. Documentation of any treatment was not provided at this time.

The puppy was noted to be a truck return because it was "below purchase weight" and was kept in the "return room", not in the Special Care Center or the Nursery, where other dogs under treatment were kept. The puppy also showed signs of weight loss, according to documentation. At time of purchase the puppy weighed 5.2 lbs on 2/14/2018 (purchase date) and upon return it weighed 4.0lbs on 2/23/2018. The medication sheet provided indicated that the puppy weighed 3.6lbs on 2/27/2018.

The attending veterinarian was questioned about the puppy and he stated that he was not aware of a female Scottish Terrier puppy with the aforementioned symptoms.

The following day, 2/28/2018, the licensee provided a medical sheet showing that the puppy received 60cc's of subcutaneous fluids approximately an hour prior to the inspection. Subcutaneous pockets of fluid were not noted at time of inspection.

The Program of Veterinary Care provided did not indicate a protocol for hydration and the licensee did not have a written protocol approved by the attending veterinarian.

Veterinary care issues can cause an adverse impact if left untreated. Licensee shall have the puppy examined by a licensed veterinarian for the condition and create and implement an approved protocol for hydration.

*The puppy was taken to the attending veterinarian at the end of inspection.

Prepared By:

GRAVES ALICIA, A C I

GRAVES ALICIA, A C I USDA, APHIS, Animal Care

Title: ANIMAL CARE INSPECTOR 6120

Date:

08-MAR-2018

Received By:

Title:

Date:

08-MAR-2018



Inspection Report

This inspection and exit interview were conducted with Licensee.

Additional Inspectors

Tygart Michael, Veterinary Medical Officer

Whiteley Robert, Animal Care Inspector

Prepared By:

GRAVES ALICIA, A C I

GRAVES ALICIA, A C I USDA, APHIS, Animal Care

Title: ANIMAL CARE INSPECTOR 6120

Date:

08-MAR-2018

Received By:

Title:

Date:

08-MAR-2018



Inspection Report

Sobrad L L C
11474 Hammer Road
Neosho, MO 64850

Customer ID: **329825**
Certificate: **43-B-3750**
Site: 001
SOBRAD L L C

Type: ROUTINE INSPECTION
Date: 27-FEB-2018

No non-compliant items identified during this inspection.

This inspection and exit interview were conducted with Licensee.

*This inspection was sent by regular mail.

Additional Inspectors

Tygart Michael, Veterinary Medical Officer

Whiteley Robert, Animal Care Inspector

Prepared By:

GRAVES ALICIA, A C I

GRAVES ALICIA, A C I USDA, APHIS, Animal Care

Title: ANIMAL CARE INSPECTOR 6120

Received By:

Date:
30-MAY-2018



Inspection Report

Sobrad L L C
Pinnacle Pet
11474 Hammer Road
Neosho, MO 64850

Customer ID: **329825**
Certificate: **43-B-3750**
Site: 001
SOBRAD L L C

Type: ROUTINE INSPECTION
Date: Sep-21-2015

2.40 (b) (2)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The licensee did not provide appropriate and adequate veterinary care for 9 puppies that were suffering from a life-threatening condition. On the afternoon of September 07, 2015, the air-conditioning in a contract transport vehicle malfunctioned while the vehicle was in the parking lot next door and the puppies became overheated. The driver said that the puppies were all panting excessively and lying down when he checked on them. The driver moved the puppies to another transport vehicle, provided water, and wetted them with cold water. Nine of the puppies that were lifeless and laying flat were moved back into the licensee's air-conditioned building so that they could receive care. The remaining 12 puppies were transported to pet stores for sale without first being examined by a veterinarian. One of these puppies was later found dead on the transport vehicle before arriving at the pet store.

The licensee's employees put ice around the nine puppies and contacted the Attending Veterinarian but he did not come to examine or treat the puppies. The puppies then developed vomiting and diarrhea and the Attending Veterinarian was again contacted. He instructed the licensee's employees to give a medication to control the vomiting and to give subcutaneous fluids. The puppies began to die, and by midnight eight of the puppies were dead. The puppies were never examined by the Attending Veterinarian and were not transported to a veterinary clinic for emergency care. Serious medical conditions that are not treated adequately can result in unrelieved pain and suffering, progression of the illness, and death. The licensee must ensure that appropriate methods are used to prevent, control, diagnose, and treat illness and injuries and that emergency care is available at all times including after hours, on weekends, and on holidays.

This was a focused inspection limited to the situation involving the 9 overheated puppies. The inspection was conducted with facility representatives and Kelly Roberts-ACI. The exit briefing and report review were conducted with facility representatives and Kelly Roberts-ACI on September 23, 2015.

Prepared By:	KONSTANZE PLUMLEE, D.V.M.	
	KONSTANZE PLUMLEE, D.V.M. USDA, APHIS, Animal Care	Date:
Title:	VETERINARY MEDICAL OFFICER Inspector 6031	Dec-09-2015
Received By:	(b)(6),(b)(7)(c)	
		Date:
Title:		Dec-10-2015